

Quick Reference Guide

Pennsylvania Act 68 - requirement for communication of utilization review (UR) decision to members

Pennsylvania law requires that initial prospective, concurrent, and retrospective UR decisions be communicated to the enrollee and the healthcare provider within specific timeframes. Magellan asks that providers inform members of initial UR decisions upon their receipt of the communication from Magellan. For retrospective determinations, in situations where the member is held harmless, this communication is not required. Providers should document that they provided this notification. Magellan provides written notification of all determinations to providers and members within the required timeframes for all levels of care.