Blue Cross and Blue Shield of Texas Quick Reference Guide

Change of Address
Update your demographics online using the Provider Data Change Form. Sign into www.MagellanProvider.com and choose "Display/Edit Practice Information."

Credentialing and Contracting Status
Call the Provider Services Line at 1-800-788-4005, Monday – Friday, 8 a.m. to 5:30 p.m. (Central), or email ProviderServices@MagellanHealth.com.

Join the Network/New Contract Questions
Call the Provider Services Line at 1-800-788-4005, Monday – Friday, 8 a.m. to 5:30 p.m. (Central), or email ProviderServices@MagellanHealth.com.

Mailing Address, Customer Service and Claims Contact Information

Line of Business	Customer Service/ Telephone Number	Address
Blue Cross and Blue Shield of Texas • BCBSTX Blue Advantage • Blue Advantage Plus • My Blue Health	1-800-729-2422	**Claims mailing address** Magellan Healthcare PO Box 1289 Maryland Heights, MO 63043 **Appeals and all other correspondence** ATTN: Appeals PO Box 1718 Maryland Heights, MO 63043
Texas Medicaid • BCBSTX STAR including autism – Travis Service area • CHIP – Travis Service area • BCBSTX STAR Kids, including autism - Travis and MRSA Central Service Areas	1-800-327-7390 1-800-424-0324	**Claims mailing address** BCBSTX Medicaid PO Box 2154 Maryland Heights, MO 63043 **Appeals and all other correspondence** ATTN: Appeals PO Box 1718 Maryland Heights, MO 63043
BCBSTX Medicare Advantage	1-800-327-9251	**Claims mailing address** Magellan Healthcare PO Box 1289 Maryland Heights, MO 63043 **Appeals and all other correspondence** ATTN: Appeals PO Box 1718 Maryland Heights, MO 63043

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