

Billing Instructions for Magellan Telehealth Providers

See [important notes](#) on page 4.

CPT/HCPCS Codes	Code Definitions	2022 CMS Telehealth Code?	Audio-only, permitted by CMS?	2022 AMA Telemedicine Code?
+90785	Interactive complexity	Permanent	Yes	Yes
90791	Psychiatric diagnostic evaluation—no medical services	Permanent	Yes	Yes
90792	Psychiatric diagnostic evaluation—with medical services	Permanent	Yes	Yes
90832	Psychotherapy with patient, 30 minutes	Permanent	Yes	Yes
+90833	Psychotherapy with patient, 30 minutes, with E/M service	Permanent	Yes	Yes
90834	Psychotherapy with patient, 45 minutes	Permanent	Yes	Yes
+90836	Psychotherapy with patient, 45 minutes, with E/M service	Permanent	Yes	Yes
90837	Psychotherapy with patient, 60 minutes	Permanent	Yes	Yes
+90838	Psychotherapy with patient, 60 minutes, with E/M service	Permanent	Yes	Yes
90839	Psychotherapy for crisis, initial 60 minutes	Permanent	Yes	Yes
+90840	Psychotherapy for crisis, additional 30 minutes	Permanent	Yes	Yes
90846	Family psychotherapy without patient, 50 minutes	Permanent	Yes	Yes
90847	Family psychotherapy with patient, 50 minutes	Permanent	Yes	Yes
90853	Group psychotherapy	Permanent	Yes	
+90863	Pharmacological management performed with psychotherapy (Note: This code is for prescribing psychologists only and is currently only used in states where such licensure exists.)	N/A	N/A	Yes
90875	Psychophysiological therapy with biofeedback, 20-30 minutes	Temporary	Yes	
96116	Neurobehavioral status exam, first hour	Permanent	Yes	Yes
+96121	Neurobehavioral status exam, additional hour	Permanent	Yes	
96125	Standardized cognitive performance testing (e.g., Ross Information Processing Assessment) per hour	Temporary	No	
96130	Psychological testing, first hour	Temporary	Yes	
+96131	Psychological testing, additional hour	Temporary	Yes	
96132	Neuropsychological testing, first hour	Temporary	Yes	
+96133	Neuropsychological testing, additional hour	Temporary	Yes	
96136	Psychological/neuropsychological testing administered by MD/QHP, first 30 minutes	Temporary	Yes	
+96137	Psychological/neuropsychological testing administered by MD/QHP, additional 30 minutes	Temporary	Yes	
96138	Psychological/neuropsychological testing administered by technician, first 30 minutes	Temporary	Yes	
+96139	Psychological/neuropsychological testing administered by technician, additional 30 minutes	Temporary	Yes	
92202	Office outpatient visit, new patient, 15-29 minutes	Permanent	No	Yes
92203	Office outpatient visit, new patient, 30-44 minutes	Permanent	No	Yes
92204	Office outpatient visit, new patient, 45-59 minutes	Permanent	No	Yes
92205	Office outpatient visit, new patient, 60-74 minutes	Permanent	No	Yes
92211	Office outpatient visit, established patient	Permanent	No	Yes

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99212	Office outpatient visit, established patient, 10-19 minutes	Permanent	No	Yes
99213	Office outpatient visit, established patient, 20-29 minutes	Permanent	No	Yes
99214	Office outpatient visit, established patient, 30-39 minutes	Permanent	No	Yes
99215	Office outpatient Visit, established patient, 40-54 minutes	Permanent	No	Yes
99217	Observation care discharge	Temporary	No	
99218	Observation care, low complexity, 30 minutes	Temporary	No	
99219	Observation care, moderate complexity, 50 minutes	Temporary	No	
99220	Observation care, high complexity, 70 minutes	Temporary	No	
99221	Initial hospital care, low complexity, 30 minutes	Temporary	No	
99222	Initial hospital care, moderate complexity, 50 minutes	Temporary	No	
99223	Initial hospital care, high complexity, 70 minutes	Temporary	No	
99231	Subsequent hospital care, low complexity, 15 minutes	Permanent	No	Yes
99232	Subsequent hospital care, mod complexity, 25 minutes	Permanent	No	Yes
99233	Subsequent hospital care, high complexity, 35 minutes	Permanent	No	Yes
99234	Observation or inpatient care, low complexity, 40 minutes	Temporary	No	
99235	Observation or inpatient care, moderate complexity, 50 minutes	Temporary	No	
99236	Observation or inpatient care, high complexity, 55 minutes	Temporary	No	
99238	Hospital discharge day management, 30 minutes or less	Temporary	No	
99239	Hospital discharge day management, more than 30 minutes	Temporary	No	
99241	Outpatient consult, straightforward, 15 minutes	N/A	N/A	Yes
99242	Outpatient consult, straightforward, 30 minutes	N/A	N/A	Yes
99243	Outpatient consult, low complexity, 40 minutes	N/A	N/A	Yes
99244	Outpatient consult, moderate complexity, 60 minutes	N/A	N/A	Yes
99245	Outpatient consult, high complexity, 80 minutes	N/A	N/A	Yes
99251	Hospital consult, straightforward, 20 minutes	N/A	N/A	Yes
99252	Hospital consult, straightforward, 40 minutes	N/A	N/A	Yes
99253	Hospital consult, low complexity, 55 minutes	N/A	N/A	Yes
99254	Hospital consult, moderate complexity, 80 minutes	N/A	N/A	Yes
99255	Hospital consult, high complexity, 110 minutes	N/A	N/A	Yes
99281	Emergency department consult, straightforward	Temporary	No	
99282	Emergency department consult, low complexity	Temporary	No	
99283	Emergency department consult, moderate complexity	Temporary	No	
99284	Emergency department consult, moderate complexity	Temporary	No	
99285	Emergency department consult, high complexity	Temporary	No	
99307	Subsequent nursing facility consult, 10 minutes	Permanent	No	Yes
99308	Subsequent nursing facility consult, 15 minutes	Permanent	No	Yes
99309	Subsequent nursing facility consult, 25 minutes	Permanent	No	Yes
99310	Subsequent nursing facility consult, 35 minutes	Permanent	No	Yes

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99324	Domiciliary/rest home/custodial care, new patient, 20 minutes	Temporary	No	
99325	Domiciliary/rest home/custodial care, new patient, 30 minutes	Temporary	No	
99326	Domiciliary/rest home/custodial care, new patient, 45 minutes	Temporary	No	
99327	Domiciliary/rest home/custodial care, new patient, 60 minutes	Temporary	No	
99328	Domiciliary/rest home/custodial care, new patient, 75 minutes	Temporary	No	
99334	Domiciliary/rest home/custodial care, established, 15 minutes	Permanent	No	
99335	Domiciliary/rest home/custodial care, established, 25 minutes	Permanent	No	
99336	Domiciliary/rest home/custodial care, established, 40 minutes	Temporary	No	
99337	Domiciliary/rest home/custodial care, established, 60 minutes	Temporary	No	
+99354	Prolonged physician service, office/outpatient, first hour	Permanent	Yes	Yes
+99355	Prolonged physician service, office/outpatient, additional 30 minutes	Permanent	Yes	Yes
+99356	Prolonged physician service, inpatient/observation, first hour	Permanent	Yes	
+99357	Prolonged physician service, inpatient/observation, additional 30 minutes	Permanent	Yes	
+99417	Prolonged office/outpatient service, each 15 minutes	N/A	N/A	Yes
G0406	Follow-up inpatient consult, telehealth, per 15 minutes	Permanent	Yes	
G0407	Follow-up inpatient consult, telehealth, per 25 minutes	Permanent	Yes	
G0408	Follow-up inpatient consult, telehealth, per 35 minutes	Permanent	Yes	
G0425	Telehealth consult, initial inpatient or emergency department, per 30 minutes	Permanent	Yes	
G0426	Telehealth consult, initial inpatient or emergency department, per 50 minutes	Permanent	Yes	
G0427	Telehealth consultation, initial inpatient or emergency department, per 70 minutes	Permanent	Yes	
G0459	Inpatient telehealth, pharmacological management, including prescription use and medication review, minimal psychotherapy	Permanent	Yes	
+G2212	Prolonged office/outpatient service, each 15 minutes	Permanent	Yes	
Q3014	Telehealth originating site facility fee (Note: This code is billed by the originating site provider.)	Permanent	N/A	

Note: Coverage for codes is subject to the provisions and limitations of the member's benefit plan including authorization requirements. Nothing in this document should be construed as altering member benefits.

Important notes:

- 1) **Telehealth Services Provider Attestation:** Magellan requires completion and return of this document for provision of all telehealth services.
- 2) **Magellan defines telehealth** as a method of delivering behavioral health services using interactive telecommunications when the member and the behavioral health provider are not in the same physical location. Telecommunications must be the combination of audio and live, interactive video.
- 3) **Audio-only services:** CMS allows some services to be furnished as audio-only when the member does not have access to two-way audio-visual communication technology or did not consent to its use.
- 4) **Telehealth and audio-only modifiers:**
 - Services provided via telehealth should be billed with the GT or 95 modifier.
 - Services provided via audio-only should be billed with the FQ modifier.
- 5) **Place of service (POS) codes:** All telehealth or audio-only services submitted on an 837p transaction or CMS 1500 form must include the appropriate telehealth POS code:
 - If the member is located in their home, bill POS 10.
 - If the member is at a location other than their home, bill POS 02.
- 6) **Distant site** refers to where the provider delivering the service is located at the time of the service.
- 7) **Originating site** refers to where the member is located at the time of the service.
- 8) **Q3014 performed by telehealth originating site providers** should not be billed in conjunction with the telehealth or audio-only modifiers. This code cannot be billed if the member is located in their home.
- 9) **Organizational providers billing professional services** should bill the license-level modifier in the first modifier field and the telehealth or audio-only modifier in the second modifier field.
- 10) All codes/services listed are subject to the provisions and limitations of the member's benefit plan including authorization requirements. Nothing in this document should be construed as altering member benefits.