



SF-BH™ Provider Overview

A Powerful Measurement and Reporting System

The Magellan SF-BH™ assessment tool is based on the QualityMetric SF-12® Health Survey. The SF-12 is nationally recognized as a leading health assessment tool that has been extensively scientifically validated. Magellan makes the SF-BH outcome assessment tool available to help members measure and keep track of their health and recovery. Use of this measurement tool is available to all Magellan providers, with the intent of enhancing care of all members. Helpful training tools and a provider guide with a detailed description of the system components are available on www.MagellanHealth.com/provider under **Education/Outcomes Library**.

Magellan's Outcomes360SM Measurement Tools

As a primary component in Magellan's Outcomes360SM suite of assessment tools for specific populations, the SF-BH is a self-report measure that includes questions that address the presence and impact of behavioral health symptoms, alcohol use patterns, personal strengths, and feelings about the therapeutic relationship.

The Web-based survey is available in English and Spanish, and there also is a version for caregivers of children (CHI-C). Providers can help members use these reports to enhance treatment planning. Also, providers can easily access aggregate reports to measure and monitor population health outcomes within their caseload.

Administration Method

The SF-BH is a brief instrument that takes about five minutes for a member to complete. The SF-BH assessment and reports are available online, and separate reports are generated upon completion of the assessment. No special hardware or software is required beyond a computer with Internet access and a printer. Members completing the self-assessment at home can immediately print their report, and are encouraged to share the report with their provider. Providers can access a provider version of the member report through the **Manage Outcomes Reports** link within 24 hours.

Providers that wish to have members complete tools on-site simply log on to: www.MagellanHealth.com/provider and click on "Manage Outcomes" to set up the member. He or she will then answer the items online. Providers also can print a unique fax to support field or group work.

The SF-BH should be administered for adults at intake and again at 30 days, 60 days, and for follow-up purposes at 180 days. The assessment can be used more frequently, but has a four-week look-back period.

Technical and Clinical Support

Magellan has provided a library of member and provider tools to assist and guide in use of the SF-BH. They are located at the Magellan provider Web site referenced above, under **Education/Outcomes Library**. It is our goal that the tools will be used to advance the health and wellness of members and to add to your resource tool kit as an evidenced-based practice.