

Frequently asked questions

Annual Medicare attestation

Q. Why have I received this request for attestation?

A. As a participating provider, you must comply with requirements established by the Centers for Medicare & Medicaid Services (CMS). We ensure your commitment to complying with these requirements by sending you information and asking you to complete an attestation.

Q. If I completed the fraud, waste and abuse training as part of the enrollment process, do I need to complete it again and submit an attestation?

A. If you currently are enrolled as a Medicare provider and completed the fraud, waste and abuse certification requirements as part of your Original Medicare enrollment process, you do not need to take an annual fraud, waste and abuse training, but you will still need to complete our attestation. You can find a link to the Magellan attestation at www.MagellanProvider.com/compliancetraining.

Q. Does this Compliance attestation apply to individual, group and facility providers?

A. Yes. This Compliance attestation applies to all individuals, groups, facilities and entities that contract with Magellan and provide services to members under the Medicare Advantage (Part C) plans.

Q. Where can I get the material?

A. Click the links within the body of the email you received, or you may access them at www.MagellanProvider.com/compliancetraining. Enter the website address directly into your browser; do not use Google or do any other web searches to get to the website.

On the webpage, you will find:

- *Code of Conduct*
The link for the Code of Conduct directs you to Magellan's Code of Conduct for review.
- *An Attestation*
The link for Magellan's attestation directs you to a web-based electronic application so that you can attest accordingly.

Q. The attestation requires that I enter my Magellan provider MIS number. What is my MIS number?

A. If you do not know your Magellan MIS number, please refer to the training notification email that you received.

Q. Once I review the material, what should I do?

A. After reviewing the material, complete and submit Magellan's online attestation. (Link found in the email you received or at www.MagellanProvider.com/compliancetraining.)

Q. Who can answer additional questions I have?

A. If you still have questions after reading this FAQ, please call the Magellan Provider Services Line at 1-800-788-4005.