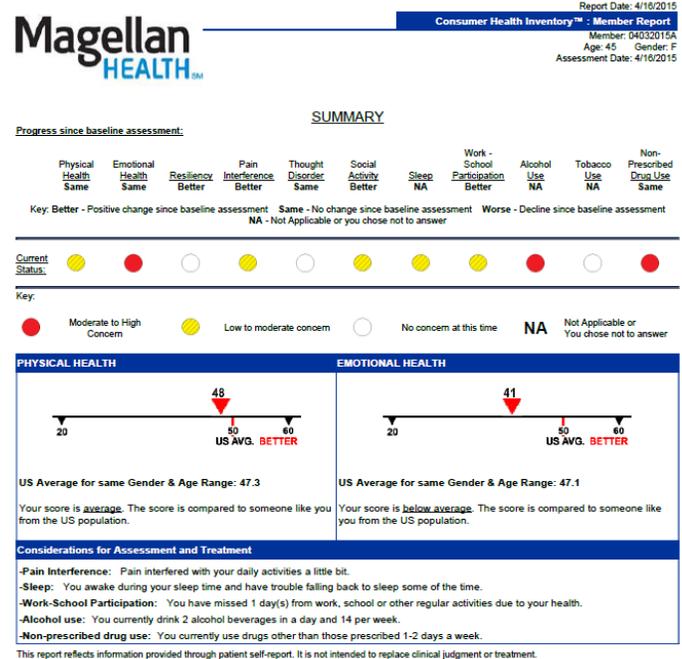


How to Access the CHI and CHI-C Member Report and Provider Report of Member

Member Report																							
<p>The member can access his or her Member Report immediately after taking the CHI. Have the member select “Click here for your Report,” which opens a PDF file containing the results. The member may print the report or save it as a PDF.</p> <p>If you click “Close” you will not be able to access the Member Report.</p> <p>If you are using the rapid data entry option, you will not receive the option to print an instant Member Report.</p>	 <p>Magellan HEALTH Consumer Health Inventory™</p> <p>Thank you for taking the Consumer Health Inventory™</p> <p>Click here for your Report</p> <p>Click here for your Provider Report</p> <p>For valuable health and wellness information, tools and resources to help with life's challenges as well as opportunities, please visit the Magellan Health Website</p> <p>Click here for immediate access to online savings on products and services at GNC, The Vitamin Shoppe, Nutrisystem, Reebok, Adidas, Sears and more!</p> <p>Close</p> <p>If you need technical support help, please call 1-800-572-9394. Say that you are trying to take the Consumer Health Inventory™ and we will help you.</p> <p>If you need non-technical support help, please contact us at outcomesurveys@magellanhealth.com.</p>																						
<p>The Member Report is designed like a lab report and presents the scored results of the administration via visual domain rating indicators of “Baseline” and “Current” results.</p> <ul style="list-style-type: none"> Red circles indicate areas of moderate to high concern. Yellow circles with diagonal lines indicate low to moderate concern. White circles indicate no concern at this time. NA indicates that the measure was not present or answered “prefer not to answer” at baseline. <p>If the survey is a reassessment, under the domain name, progress will be listed as Better, Same or Worse.</p>	 <p>Report Date: 4/16/2015 Member: 04032015A Age: 45 Gender: F Assessment Date: 4/16/2015</p> <p>Magellan HEALTH Consumer Health Inventory™ - Member Report</p> <p>SUMMARY</p> <p>Progress since baseline assessment:</p> <table border="1"> <thead> <tr> <th>Physical Health</th> <th>Emotional Health</th> <th>Resiliency</th> <th>Pain Interference</th> <th>Thought Disorder</th> <th>Social Activity</th> <th>Sleep</th> <th>Work - School Participation</th> <th>Alcohol Use</th> <th>Tobacco Use</th> <th>Non-Prescribed Drug Use</th> </tr> </thead> <tbody> <tr> <td>Same</td> <td>Same</td> <td>Better</td> <td>Better</td> <td>Same</td> <td>Better</td> <td>NA</td> <td>Better</td> <td>NA</td> <td>NA</td> <td>Same</td> </tr> </tbody> </table> <p>Key: Better - Positive change since baseline assessment Same - No change since baseline assessment Worse - Decline since baseline assessment NA - Not Applicable or you chose not to answer</p> <p>Current Status:</p> <p>Key:</p> <ul style="list-style-type: none"> Moderate to High Concern Low to moderate concern No concern at this time NA Not Applicable or You chose not to answer <p>PHYSICAL HEALTH</p> <p>48 US AVG. 47.3 BETTER</p> <p>US Average for same Gender & Age Range: 47.3</p> <p>Your score is <u>average</u>. The score is compared to someone like you from the US population.</p> <p>EMOTIONAL HEALTH</p> <p>41 US AVG. 47.1 BETTER</p> <p>US Average for same Gender & Age Range: 47.1</p> <p>Your score is <u>below average</u>. The score is compared to someone like you from the US population.</p> <p>Considerations for Assessment and Treatment</p> <ul style="list-style-type: none"> -Pain Interference: Pain interfered with your daily activities a little bit. -Sleep: You awake during your sleep time and have trouble falling back to sleep some of the time. -Work-School Participation: You have missed 1 day(s) from work, school or other regular activities due to your health. -Alcohol use: You currently drink 2 alcohol beverages in a day and 14 per week. -Non-prescribed drug use: You currently use drugs other than those prescribed 1-2 days a week. <p>This report reflects information provided through patient self-report. It is not intended to replace clinical judgment or treatment.</p>	Physical Health	Emotional Health	Resiliency	Pain Interference	Thought Disorder	Social Activity	Sleep	Work - School Participation	Alcohol Use	Tobacco Use	Non-Prescribed Drug Use	Same	Same	Better	Better	Same	Better	NA	Better	NA	NA	Same
Physical Health	Emotional Health	Resiliency	Pain Interference	Thought Disorder	Social Activity	Sleep	Work - School Participation	Alcohol Use	Tobacco Use	Non-Prescribed Drug Use													
Same	Same	Better	Better	Same	Better	NA	Better	NA	NA	Same													

Treatment Considerations are the responses given by the member that meet the threshold for low to moderate concern.

For more information on how to use the Member Report, refer to the Provider Guide found at www.MagellanHealth.com/provider under *Education*, then *Outcomes Library*.
Or directly at http://www.magellanprovider.com/media/11841/chi_provider_guide.pdf.



**Consumer Health Inventory
(CHI)
Provider Guide**

Revised July 2015

Provider Report of Member

You will be able to access the Provider Report regarding your member after Magellan completes an overnight data feed.

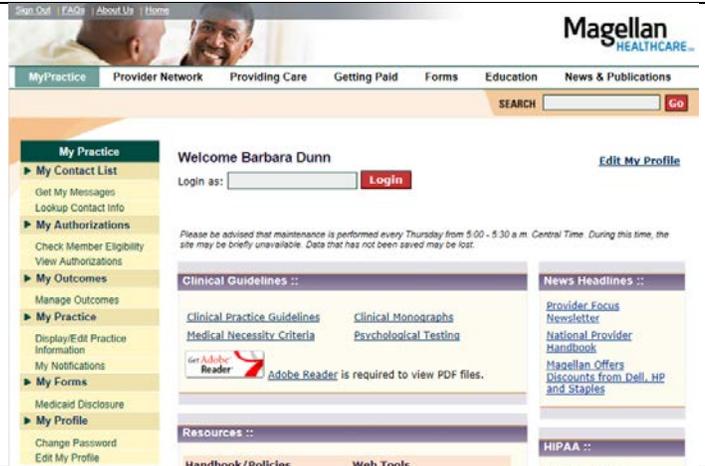
Go to www.MagellanHealth.com/provider and enter your username and password in the Sign In box.



The screenshot shows the Magellan Healthcare provider portal. At the top, there is a navigation menu with links for Sign In, Provider Network, Providing Care, Getting Paid, Forms, Education, and News & Publications. Below the menu is a search bar with a 'Go' button. The main content area is divided into several sections: 'Spotlight On...' with news items like 'Get the Latest News' and 'Take the Provider Accessibility Survey'; 'WELCOME PROVIDERS' with a welcome message; 'Access Services' with a list of links such as 'Check Member Eligibility' and 'Submit a Claim'; 'Get Information' with links like 'Provider Handbook and Supplements' and 'State- and Plan-Specific Information'; and a 'Sign In' box on the right with fields for Username and Password, a 'Remember Me' checkbox, and buttons for 'Sign In', 'New User', 'Forgot Username?', 'Forgot Password?', and 'New User Demo'.

From your My Practice home page, click on “Manage Outcomes” in the left-hand bar.

Note: If you do not see “Manage Outcomes,” contact your agency’s Magellan provider website administrator for access to the application.



In the Manage Outcomes application you may search for Provider Reports of the Member in two ways:

1. Enter the member’s last name and first name in the search, as well as the timeframe (if you are looking for a report in a specific period).

OR...



2. If you have members with reports, you will see a list of those members. Click “View” next to the member name and correct report.

Note: If you have no members with reports, instead of a list by name, you will see a statement “No Outcomes Found.”

3 Outcomes Found 1

Member Name	Group Name	Individual MIS#	Report Date	Type	PDF Report
CARY,	ABINGTON MEML HOSP CREEKWOOD CTR	00000000	06/04/2015	CHI	View
CARY,	ABINGTON MEML HOSP CREEKWOOD CTR	00000000	06/02/2015	CHI	View
CARY,	ABINGTON MEML HOSP CREEKWOOD CTR	00000000	06/01/2015	CHI	View

3 Outcomes Found 1

For more information on how to use the Provider Report, please refer to the Provider Guide found at

www.MagellanHealth.com/provider.

Under *Education*, select *Outcomes Library* then *CHI*.

Or directly at

http://www.magellanprovider.com/media/11841/chi_provider_guide.pdf.



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