



**Magellan Behavioral Health of Pennsylvania, Inc.  
Provider Access Form**

Bucks County     Cambria County     Delaware County     Lehigh County     Montgomery County     Northampton County

This form is to be used when a decrease in provider capacity will compromise the provider’s ability to meet time/access standards. This form must be faxed within 24 hours (1 business day) to Magellan Behavioral Health of Pennsylvania, Inc. at 1-866-667-7744. Issues can also be reported online at [www.MagellanHealth.com/Provider](http://www.MagellanHealth.com/Provider).

Provider Name (Specify Site): \_\_\_\_\_

Provider Phone #: \_\_\_\_\_

Provider Fax #: \_\_\_\_\_

Level(s) of Care or Specific Program Being Affected:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Detail the Specific Problem Causing Decreased Service Capacity:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Provider Proposed Corrective Action Addressing the Decreased Service Capacity:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Projected Timeframe That Decreased Capacity Will Last:

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
Provider Signature

\_\_\_\_\_  
Date

**MAGELLAN USE ONLY - Internal Tracking: Responsible party should initial and date each section.**

Magellan Notified of Provider Issue: \_\_\_\_\_

Access Form Sent to Provider: \_\_\_\_\_

Access Form Received at Magellan from Provider: \_\_\_\_\_

Access Form Sent by Magellan to County-OBH (If Referral Capacity is Affected): \_\_\_\_\_

Access Form Sent by County OBH to DHS (If Referral Capacity is Affected): \_\_\_\_\_