

Change of Address

Update your demographics online using the Provider Data Change Form. Sign in to www.MagellanProvider.com and choose "Display/Edit Practice Information."

Credentialing and Contracting Status

Call the Provider Services Line at 1-800-788-4005, Monday – Friday, 6 a.m. to 3:30 p.m. (Pacific).

Join the Network/New Contract Questions

Call the Provider Services Line at 1-800-788-4005 for assistance, Monday – Friday, 6 a.m. to 3:30 p.m. (Pacific).

Mailing Address, Customer Service and Claims Contact Information

Plan	Customer Service/ Telephone Number	Address
Blue Shield of CA (BSC)/ MHSA	1-877-263-9952	Claims Mailing Address Blue Shield of California Mental Health Service Administrator P.O. Box 710400 San Diego, CA 92171
	1-800-424-6064	Appeals and All Other Correspondence Blue Shield of California Mental Health Service Administrator P.O. Box 719002 San Diego, CA 92171
	1-800-424-5999, option 3	Discharge Review
State of CA (SOC)	1-866-327-4762	Claims Mailing Address P.O. Box 710430 San Diego, CA 92171
Positive Healthcare (AIDS Health Foundation)	1-800-480-4464	Claims Mailing Address Magellan Healthcare P.O. Box 2246 Maryland Heights, MO 63043 Appeals Positive Healthcare California P.O. Box 46160 Los Angeles, CA 90046
Sharp Health Plan	1-866-512-6190	Claims Mailing Address P.O. Box 710430 San Diego, CA 92171 Appeals P.O. Box 710430 San Diego, CA 92171
Scripps Health Plan	1-866-272-4084	Claims Mailing Address Human Affairs International of California Scripps Health Plan Services, Inc P.O. Box 710220 San Diego, CA 92171