

Blue Cross and Blue Shield of Texas Quick Reference Guide

Change of Address

Update your demographics online using the Provider Data Change Form. Sign into www.MagellanProvider.com and choose “Display/Edit Practice Information” from the left-hand menu.

Credentialing and Contracting Status

Call the Provider Services Line at 1-800-788-4005, Monday – Friday, 8 a.m. to 5:30 p.m. (Central), or email ProviderServices@MagellanHealth.com.

Join the Network/New Contract Questions

Call the Provider Services Line at 1-800-788-4005, Monday – Friday, 8 a.m. to 5:30 p.m. (Central), or email ProviderServices@MagellanHealth.com.

Mailing Address, Customer Service and Claims Contact Information

Line of Business	Customer Service/ Telephone Number	Address
Blue Cross and Blue Shield of Texas <ul style="list-style-type: none"> • BCBSTX Blue Advantage • Blue Advantage Plus • My Blue Health 	1-800-729-2422	<p>Claims mailing address Magellan Healthcare PO Box 1289 Maryland Heights, MO 63043</p> <p>Appeals and all other correspondence ATTN: Appeals PO Box 1718 Maryland Heights, MO 63043</p>