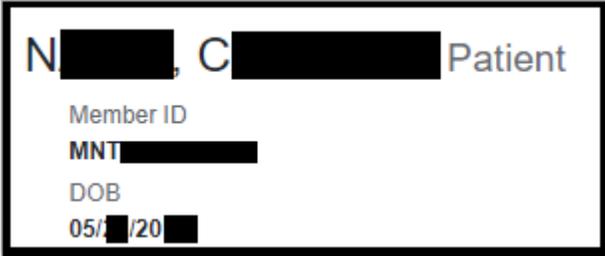
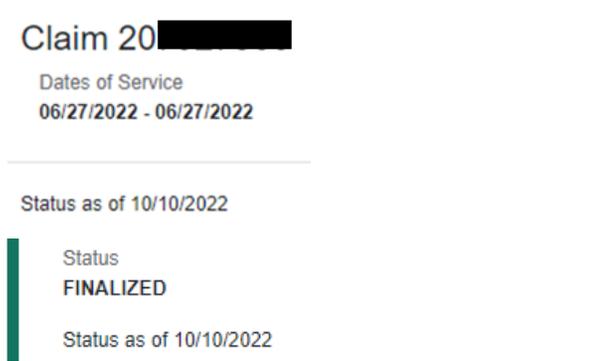


Crosswalk – Claim Status & Remittance Viewer

In the table below:

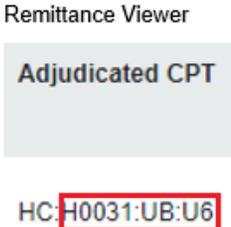
- **Column 1** indicates the data needed.
- **Column 2** identifies the steps previously used to access the data on MagellanProvider.com, after sign-in.
- **Column 3** outlines how to access the function in Availity Essentials, after sign-in.
- **Column 4** provides sample Availity Essentials screen snippets.

1 Data Needed	2 How this data was previously accessed on www.MagellanProvider.com	3 How to access this data in Availity Essentials	4 Data Location
Patient Information	Under My Claims: 1. Click Check Claims Status . 2. Enter required search information. 3. Click the Search button. 4. Look under Member Information <ul style="list-style-type: none"> ○ Member Name ○ Member No ○ Member DOB 	Under Claim Status: 1. Enter required search information. 2. Click the Submit button. 3. Under the Claim Status header <ul style="list-style-type: none"> ○ Name in top Left ○ Member ID* ○ DOB *Will return the ID searched with.	
Status Date	Under My Claims: 1. Click Check Claims Status . 2. Enter required search information. 3. Click the Search button. 4. Look under Claim Summary Information, Status Date .	Under Claim Status: 1. Enter required search information. 2. Click the Submit button. 3. In the Claim Detail and Line detail, look for message Status as of xx/xx/xxx .	

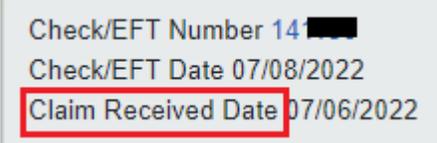
1 Data Needed	2 How this data was previously accessed on www.MagellanProvider.com	3 How to access this data in Availity Essentials	4 Data Location						
Status Category Code & Description	Under My Claims: 1. Click Check Claims Status . 2. Enter required search information. 3. Click the Search button. 4. Look under Claim Summary Information, Status Category Code and Description .	Under Claim Status: 1. Enter required search information. 2. Click the Submit button. 3. In the Claim Detail, look for Status and messages.	<p>Claim 2 [REDACTED]</p> <table border="0"> <tr> <td>Dates of Service 06/27/2022 - 06/27/2022</td> <td>Processed Date 08/05/2022</td> <td>Status FINALIZED</td> </tr> </table> <hr/> <p>Status as of 10/10/2022</p> <ul style="list-style-type: none"> To view claim details, select Remittance Viewer at the top of this page Finalized/Revised-Adjudication information has been changed Cannot provide further status electronically 	Dates of Service 06/27/2022 - 06/27/2022	Processed Date 08/05/2022	Status FINALIZED			
Dates of Service 06/27/2022 - 06/27/2022	Processed Date 08/05/2022	Status FINALIZED							
Status Code & Description	Under My Claims: 1. Click Check Claims Status . 2. Enter required search information. 3. Click the Search button. 4. Look under Claim Summary Information, Status Category Code and Description .	Under Claim Status: 1. Enter required search information. 2. Click the Submit button. 3. In the Line Detail, look for Status messages. Under Remittance Viewer: 1. Enter required search information. 2. Click the Search button. 3. Select Remittance records to review. 4. Look under the Line information <ul style="list-style-type: none"> Remittance Adjustment Remark Codes Claim Adjustment 	<p>Claim Status</p> <hr/> <p>Status as of 10/11/2022</p> <ul style="list-style-type: none"> Finalized/Revised-Adjudication information has been changed Adjustment Amount <hr/> <p>Remittance Viewer</p> <p>Remittance Adjustment Remark Codes</p> <p>N219 - Payment based on previous payer's allowed amount.</p> <hr/> <p>Claim Adjustment</p> <table border="0"> <thead> <tr> <th>Claim Adjustment Group Codes</th> <th>Claim Adjustment Code/Desc</th> </tr> </thead> <tbody> <tr> <td>PR - Patient Responsibility</td> <td>1 - Deductible Amount</td> </tr> <tr> <td>OA - Other Adjustments</td> <td>45 - Charge exceeds fee schedule/maximum allowable or contracted/legislated.. View More</td> </tr> </tbody> </table>	Claim Adjustment Group Codes	Claim Adjustment Code/Desc	PR - Patient Responsibility	1 - Deductible Amount	OA - Other Adjustments	45 - Charge exceeds fee schedule/maximum allowable or contracted/legislated.. View More
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Claim Number	Under My Claims: 1. Click Check Claims Status . 2. Enter required search information. 3. Click the Search button. 4. Look under Claim Summary Information, Claim No.	Under Claim Status: 1. Enter required search information. 2. Click the Submit button. 3. Look on the Claim cards on the right side of screen and in Claim detail. Under Remittance Viewer: 1. Enter required search information. 2. Click the Search button. 3. Select Remittance records to review. 4. Look for Claim number under the header.	<p>Claim Status</p>  <p>Remittance Viewer</p> <p>MONTGOMERY COUNTY PA HEALTHCHOICES P.O. BOX 2277 MARYLAND HEIGHTS,, MO 63043 8777699779 www.availity.com</p> <p>Claim Number 2074</p>

1 Data Needed	2 How this data was previously accessed on www.MagellanProvider.com	3 How to access this data in Availity Essentials	4 Data Location																				
Payment Information	Under My Claims: <ol style="list-style-type: none"> 1. Click Check Claims Status. 2. Enter required search information. 3. Click the Search button. 4. Look under Claim Summary Information <ul style="list-style-type: none"> o Total Billed Amt o Total Paid Amt o Check Date o Provider Check No. o Payment Method. 	Under Claim Status: <ol style="list-style-type: none"> 1. Enter required search information. 2. Click the Submit button. 3. In the Claim Detail look for <ul style="list-style-type: none"> o Billed o Paid o Check Date o Check Number. Under Remittance Viewer: <ol style="list-style-type: none"> 1. Enter required search information. 2. Click the Search button. 3. Select Remittance records to review. 4. Look under the header for <ul style="list-style-type: none"> o Check/EFT Number o Check/EFT date o Payment Method Code. 5. Look under the Claim Detail for <ul style="list-style-type: none"> o Total Charge o Total Paid. 	Claim Status <table border="1" data-bbox="1178 367 1871 448"> <tr> <td>Billed \$93.00</td> <td>Paid \$82.68</td> </tr> </table> <table border="1" data-bbox="1178 472 1556 570"> <tr> <td>Check Number 14████</td> <td>Check Date 08/05/2022</td> </tr> </table> Remittance Viewer <table border="1" data-bbox="1178 626 1934 756"> <tr> <td>Check/EFT Number 14████</td> <td>Payee Name A██████████</td> </tr> <tr> <td>Check/EFT Date 08/05/2022</td> <td>Payee Tax ID 84██████████</td> </tr> <tr> <td>Claim Received Date 08/01/2022</td> <td>Payee NPI 11██████████</td> </tr> <tr> <td></td> <td>Payment Method Code ACH</td> </tr> <tr> <td></td> <td>Transaction Type I:Remittance Information Only</td> </tr> </table> <table border="1" data-bbox="1178 773 1696 919"> <thead> <tr> <th>Total Charge</th> <th>Total Adj Amount</th> <th>Total Paid</th> </tr> </thead> <tbody> <tr> <td>\$93.00</td> <td>(\$10.32)</td> <td>\$82.68</td> </tr> </tbody> </table>	Billed \$93.00	Paid \$82.68	Check Number 14████	Check Date 08/05/2022	Check/EFT Number 14████	Payee Name A██████████	Check/EFT Date 08/05/2022	Payee Tax ID 84██████████	Claim Received Date 08/01/2022	Payee NPI 11██████████		Payment Method Code ACH		Transaction Type I:Remittance Information Only	Total Charge	Total Adj Amount	Total Paid	\$93.00	(\$10.32)	\$82.68
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Procedure Code	Under My Claims: <ol style="list-style-type: none"> 1. Click Check Claims Status. 2. Enter required search information. 3. Click the Search button. 4. Look under Line Summary Information, Procedure/Revenue Code and Description. 	Under Claim Status: <ol style="list-style-type: none"> 1. Enter required search information. 2. Click the Submit button. 3. In the line detail, look for Procedure Code and Modifier*. Under Remittance Viewer: <ol style="list-style-type: none"> 1. Enter required search information. 2. Click the Search button. 3. Select Remittance records to review. 4. Under Service Line Information, look for Adjudicated CPT* <p>*Procedure Code description is not displayed.</p>	Claim Status  Remittance Viewer 
Rendering Provider	Under My Claims: <ol style="list-style-type: none"> 1. Click Check Claims Status. 2. Enter required search information. 3. Click the Search button. 4. Look under Provider Information, Rendering. 	Under Remittance Viewer: <ol style="list-style-type: none"> 1. Enter required search information. 2. Click the Search button. 3. Click Claim Number link. 4. Look at Provider Name under the pop-up box. 	 
Provider TIN	Under My Claims: <ol style="list-style-type: none"> 1. Click Check Claims Status. 2. Enter required search information. 3. Click the Search button. 4. Look under Provider Information, TIN. 	Under Remittance Viewer: <ol style="list-style-type: none"> 1. Enter required search information. 2. Click the Search button. 3. Look under Payee Tax ID in displayed header. 	

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Billing Entity	Under My Claims: 1. Click Check Claims Status . 2. Enter required search information. 3. Click the Search button. 4. Look under Provider Information, Billing .	Under Remittance Viewer: 1. Enter required search information. 2. Click the Search button. 3. Look under Payee Name in displayed header.																																	
Reason Code and Description	Under My Claims: 1. Click Check Claims Status . 2. Enter required search information. 3. Click the Search button. 4. Look under Line Summary Information, Reason Code and Description .	Under Remittance Viewer: 1. Enter required search information. 2. Click the Search button. 3. Select Remittance records to review. 4. Look under the Line information for o Remittance Adjustment Remark Codes o Claim Adjustment .	<table border="1"> <thead> <tr> <th>Remittance Adjustment Remark Codes</th> <th colspan="2">Claim Adjustment</th> </tr> <tr> <td></td> <th>Claim Adjustment Group Codes</th> <th>Claim Adjustment Code/Desc</th> </tr> </thead> <tbody> <tr> <td>N219 - Payment based on previous payer's allowed amount.</td> <td>PR - Patient Responsibility</td> <td>1 - Deductible Amount</td> </tr> <tr> <td></td> <td>OA - Other Adjustments</td> <td>45 - Charge exceeds fee schedule/maximum allowable or contracted/legislated. View More</td> </tr> </tbody> </table>	Remittance Adjustment Remark Codes	Claim Adjustment			Claim Adjustment Group Codes	Claim Adjustment Code/Desc	N219 - Payment based on previous payer's allowed amount.	PR - Patient Responsibility	1 - Deductible Amount		OA - Other Adjustments	45 - Charge exceeds fee schedule/maximum allowable or contracted/legislated. View More																				
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Adjustment Amounts	Under My Claims: 1. Click Check Claims Status . 2. Enter required search information. 3. Click the Search button. 4. Select View EOB .	Under Remittance Viewer: 1. Search by claim number. 2. Click the Search button to see all Remittance related to the claim. 3. Original adjudication, adjustment reversal* and final adjudication display as separate lines. *Reversal amounts display in red.	<table border="1"> <thead> <tr> <th>Service Dates</th> <th>Claim #</th> <th>Payer</th> <th>Check/EFT # (Check/EFT Date)</th> <th>Patient Name (Patient Control #) (ID)</th> <th>Patient Amt</th> <th>Total Charged Amt</th> <th>Total Paid Amt</th> </tr> </thead> <tbody> <tr> <td>06/27/2022 - 08/27/2022</td> <td>207927566</td> <td>MONTGOMERY COUNTY PA HEALTHCHOICES</td> <td>149410 (08/05/2022)</td> <td>NASRI, CAMERON (1304755266810) (MNT570485591401)</td> <td>\$0.00</td> <td>(\$62.00)</td> <td>(\$55.12)</td> </tr> <tr> <td>06/27/2022 - 08/27/2022</td> <td>207927566</td> <td>MONTGOMERY COUNTY PA HEALTHCHOICES</td> <td>141136 (07/08/2022)</td> <td>NASRI, CAMERON (1304755266810) (MNT570485591401)</td> <td>\$0.00</td> <td>\$62.00</td> <td>\$55.12</td> </tr> <tr> <td>06/27/2022 - 08/27/2022</td> <td>207927566</td> <td>MONTGOMERY COUNTY PA HEALTHCHOICES</td> <td>149410 (08/05/2022)</td> <td>NASRI, CAMERON (1304755266810) (MNT570485591401)</td> <td>\$0.00</td> <td>\$93.00</td> <td>\$82.88</td> </tr> </tbody> </table>	Service Dates	Claim #	Payer	Check/EFT # (Check/EFT Date)	Patient Name (Patient Control #) (ID)	Patient Amt	Total Charged Amt	Total Paid Amt	06/27/2022 - 08/27/2022	207927566	MONTGOMERY COUNTY PA HEALTHCHOICES	149410 (08/05/2022)	NASRI, CAMERON (1304755266810) (MNT570485591401)	\$0.00	(\$62.00)	(\$55.12)	06/27/2022 - 08/27/2022	207927566	MONTGOMERY COUNTY PA HEALTHCHOICES	141136 (07/08/2022)	NASRI, CAMERON (1304755266810) (MNT570485591401)	\$0.00	\$62.00	\$55.12	06/27/2022 - 08/27/2022	207927566	MONTGOMERY COUNTY PA HEALTHCHOICES	149410 (08/05/2022)	NASRI, CAMERON (1304755266810) (MNT570485591401)	\$0.00	\$93.00	\$82.88
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Plan Name	Under My Claims: <ol style="list-style-type: none"> 1. Click Check Claims Status. 2. Enter required search information. 3. Click the Search button. 4. Look under Client/Plan Information, Name. 	The Magellan client (e.g., health plan) name is not available in Availity Essentials; however, you can find the benefit plan name under Eligibility & Benefits .	
Billing Address	Under My Claims: <ol style="list-style-type: none"> 1. Click Check Claims Status. 2. Enter required search information. 3. Click the Search button. 4. Look under Provider Information, Address. 	This is not displayed in the Availity Essentials results; however, the address should match the physical and billing address under Manage My Organization .	
Adjudication Date	Under My Claims: <ol style="list-style-type: none"> 1. Click Check Claims Status. 2. Enter required search information. 3. Click the Search button. 4. Look under Claim Summary Information, Adjudication Date. 	Adjudication date is not displayed in Availity Essentials; however, you can find the claim received date in the Remittance Header, below the Check/EFT Date .	 <p>Check/EFT Number 14 [REDACTED] Check/EFT Date 07/08/2022 Claim Received Date 07/06/2022</p>
Diagnosis Code	Under My Claims: <ol style="list-style-type: none"> 1. Click Check Claims Status. 2. Enter required search information. 3. Click the Search button. 4. Look under Line Summary Information, Diagnosis Code. 	Diagnosis code is not displayed in Availity Essentials.	