Billing Instructions for
Human Affairs International of California and Magellan Health Services of California - Employer Services
Telehealth Providers

### CPT/HCPCS codes for telehealth distant providers

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<th>CPT/HCPCS Codes</th>
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| **The following CPT codes can be billed by physicians/psychiatrists, psychologists, master’s level, and clinical nurse specialists.**

90791 | Psychiatric Diagnostic Evaluation – no medical services | GT or 95 |
90832 | Psychotherapy with patient, 30 minutes | GT or 95 |
90834 | Psychotherapy with patient, 45 minutes | GT or 95 |
90837 | Psychotherapy with patient, 60 minutes | GT or 95 |
90839 | Psychotherapy for Crisis, initial 60 minutes | GT or 95 |
+90840 | Psychotherapy for Crisis, additional 30 minutes | GT or 95 |
90846 | Family Psychotherapy (without the patient present), 50 minutes | GT or 95 |
90847 | Family Psychotherapy (conjoint psychotherapy) with the patient present, 50 minutes | GT or 95 |
+99354-99355 | Prolonged Physician Service with Direct (face-to-face) Patient Contact, Office/Outpatient | GT or 95 |
+90785 | Interactive Complexity Add-On | GT or 95 |

**The following CPT/HCPCS codes can only be billed by physicians/psychiatrists, and clinical nurse specialists.**

90792 | Psychiatric Diagnostic Evaluation – with medical services | GT or 95 |
+90833 | Psychotherapy with patient, 30 minutes, with E/M services | GT or 95 |
+90836 | Psychotherapy with patient, 45 minutes, with E/M services | GT or 95 |
+90838 | Psychotherapy with patient, 60 minutes, with E/M services | GT or 95 |
99203-99205 | Office Outpatient Visit, New Patient | GT or 95 |
99211-99215 | Office Outpatient Visit, Established Patient | GT or 95 |
99231-99233 | Subsequent Care, New or Established Patient | GT or 95 |
99307-99310 | Subsequent Nursing Facility Care | GT or 95 |
+99356-99357 | Prolonged Physician Service with Direct (face-to-face) Patient Contact, Inpatient/Observation **Can also be billed by psychologists** | GT or 95 |
G0406-G0408 | Follow-up Inpatient Consultations, Telehealth | GT or 95 |
G0425-G0427 | Telehealth Consultation, Initial Inpatient or Emergency Department **Can also be billed by psychologists** | GT or 95 |
G0459 | Inpatient telehealth, Pharmacological Management, including prescription use and review of medication, minimal psychotherapy | GT or 95 |

### HCPCS Code for separate billing of telehealth administrative services
(for services performed by telehealth originating site providers)

<table>
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<tr>
<th>HCPCS Code</th>
<th>Code Definition</th>
<th>Modifier</th>
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<tr>
<td>Q3014</td>
<td>Telehealth originating site facility fee (facility where patient is sitting)</td>
<td>N/A</td>
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</table>
Notes:

1) **Telehealth Services Provider Attestation**: Plans requires completion and return of this document for provision of all telehealth services.

2) **Telehealth** is defined by Plans as a method of delivering behavioral health services using interactive telecommunications when the member and the behavioral health provider are not in the same physical location. Telecommunications MUST be the combination of audio and live, interactive video.

3) **Telehealth distant site providers** are defined as the site at which the physician or other licensed practitioner delivering the service is located at the time the service is provided via telecommunications system.

4) **Originating site providers** are defined as the location of the member at the time that the service being furnished via a telecommunications system occurs.

5) **CPT/HCPCS codes performed by telehealth distant providers** should be billed with the GT or the 95 modifier.

6) **Organizational providers billing professional services** should bill the license level modifier in the first modifier field and the telehealth modifier in the second modifier field.

7) **HCPCS code Q3014 performed by telehealth originating site providers** should not be billed in conjunction with the GT or the 95 modifier; some accounts may require separate authorization for this HCPCS code to be reimbursed.

8) **Place of Service code**: All telehealth claims should be billed with the “02” POS code.

9) All codes/services listed are subject to the provisions and limitations of the Member’s benefit plan including authorization requirements. Nothing in this document should be construed as altering Member’s benefits.