



Providers servicing Pennsylvania CHIP members must enroll with PA DHS to remain eligible for payment/network participation

Effective Jan. 1, 2018, Magellan (and/or our health plan customers) will only pay claims for services provided to CHIP members if you are enrolled with DHS. If you have continued to service Children’s Health Insurance Program (CHIP) members after Jan. 1, 2018, you must enroll with the Pennsylvania Department of Human Services. This is in accordance with an Affordable Care Act provision. A significant number of providers have not yet enrolled for a PROMISe ID (according to state provider data files). If you’re one of them, you need to **take action now to avoid continued disruption in claims payment and to be considered participating in Magellan’s CHIP network.**

How to enroll:

- [Enroll online](#) by clicking “New Application” on the left-hand menu.
- **Complete enrollment for your provider type for *each service location*** at which you practice and submit all required documents as soon as possible. Note to facilities: Both the organization as well as the individual providers on your staff roster must enroll. *There is no guarantee that DHS will make the effective date of your enrollment retroactive, given the original enrollment deadlines have passed.*
- If you have already enrolled in the Pennsylvania Medical Assistance (MA) Program, you do not need to enroll again, however **you are encouraged to verify that all service locations have been appropriately enrolled.**
- **If you are a part of another state’s Medicaid or CHIP Program, or enrolled in Medicare, you still must enroll with DHS.**

For additional information:

- [Pennsylvania Department of Human Services](#)
- **For questions about the enrollment process or to check status of your enrollment application,** contact Provider Enrollment at 1-800-537-8862 and select options 2, then 4.

Questions? Contact your Magellan network representative:

- Practitioners/groups: 1-800-788-4005
- Facilities: Lonita Yarbrow, 410-953-1518.

If you have already enrolled in the Pennsylvania Medical Assistance (MA) Program, you do not need to enroll again. Note: Enrolling in DHS’ Provider Reimbursement and Operations Management Information System (PROMISe™), **will not make you an MA provider nor will you be required to render services to MA beneficiaries.**